



ADP CASE STUDY

# NTT Cloud Communications UK Ltd

## Introduction

This case study of NTT is based on a May 2022 survey of ADP customers by TechValidate, a 3rd-party research service.



“We have managed to streamline some of our payroll processes.”

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select ADP :

- Business reasons that led the surveyed company to evaluate and ultimately select ADP:
  - ADP was the right fit for their business

## Use Case

The key features and functionalities of ADP that the surveyed company uses:

- When asked to rate each of the following aspects of ADP, the surveyed company reported:
- reporting capabilities: Good
- customer support: Good
- product functionality: Good
- ability to meet compliance regulations: Good
- payroll accuracy: Excellent

## Results

The surveyed company achieved the following results with ADP :

- Primary benefits the surveyed company has experienced since working with ADP:
  - Saved time and money by streamlining processes
- Statements which apply to the surveyed company:
  - Partnering with ADP has given us the confidence and reassurance that comes from working with a market leader
  - The ADP team understands our business and works in partnership with us

### Company Profile

Company:  
NTT

Company Size:  
Global 500

Industry:  
Telecommunications  
Services

### About ADP

Designing better ways to work through cutting-edge products, premium services and exceptional experiences that enable people to reach their full potential. HR, Talent, Time Management, Benefits and Payroll. Informed by data and designed for people.

Learn More:

[ADP \(Automatic Data Processing\)](#)

Source: Payroll Manager, NTT

Research by **TechValidate**  
by SurveyMonkey

✓ Validated Published: Jun. 17, 2022 TVID: 3AB-15D-B44